**Drug Medi-Cal Quick Guide**

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| **Health Plan** | **Medi-Cal Specialty Mental Health and Drug Medi-Cal Services** | **Medi-Cal Managed Care Plan****Behavioral Health Services****(For Mild to Moderate Mental Health Conditions)** |
| **Blue Shield CA****Promise Health Plan****Blueshieldca.com/promise** | San Diego Access & Crisis Line(888) 724-7240 | Blue Shield CA Promise Health Plan(855) 321-2211 |
| **Community Health Group****Chgsd.com** | San Diego Access & Crisis Line(888) 724-7240 | Behavioral Health Services(800) 404-3332 |
| **Kaiser Permanente****KP.org** | San Diego Access & Crisis Line(888) 724-7240 | Kaiser Permanente, Department of Psychiatry(877) 496-0450 |
| **Molina Healthcare****MolinaHealthcare.com** | San Diego Access & Crisis Line(888) 724-7240 | Molina Healthcare(888) 665-4621 |

(See reverse side for treatment options)

**Substance Use Treatment for Medi-Cal beneficiaries including those on a Medi-Cal Managed Care Plan**

Medi-Cal beneficiaries can receive substance abuse services through the San Diego County Drug Medi-Cal Organized Delivery System. Services are typically provided by the County’s network of contracted providers, which may be accessed by calling the San Diego Access & Crisis Line at (888) 724-7240

**San Diego County Access & Crisis Line**

The San Diego County Access & Crisis Line can assist Medi-Cal beneficiaries including those on a Medi-Cal Managed Care Plan to find the appropriate substance use treatment program. When a Medi-Cal beneficiary calls the San Diego County Access & Crisis Line, a Masters Level trained Clinician will provide a telephone assessment to help the caller determine exactly what kind of substance use treatment they may need and provide a referral to a treatment program covered by the San Diego County Drug Medi-Cal Program.

**Consumer Center for Health Education & Advocacy**

The Consumer Center for Health Education & Advocacy (“Consumer Center”) helps consumers understand how to use physical and behavioral health services. If a consumer feel his/her substance abuse treatment needs are not being met, the Consumer Center can inform them of their rights and work to remove barriers to needed care. **The Consumer Center for Health Education & Advocacy number is: (877) 734-3258.**

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 **San Diego County**

 **Drug Medi-Cal Quick Guide**

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| **How to Access Care** | **Types of Substance Use Treatment Available** |
| **Outpatient Substance Use Treatment**Contact the San Diego County Access & Crisis Line at (888) 724-7240OrDirect referral to a Substance Use Disorder provider | Medi-Cal beneficiaries, including those on a Medi-Cal Managed Care Plan, may access a wide range of outpatient treatment services through the County’s network of contracted providers. This includes: * Outpatient treatment services for adults
* Outpatient treatment services for teens
* Opioid Treatment Program/Medication Assisted Treatment

(Effective January 1, 2020 this is also a Medicare Health Plan benefit).* Co-Occurring Disorders
* Case Management
* Justice Programs
* Recovery Services
 |
| **Residential Substance Use Treatment**Contact the San Diego County Access & Crisis Line at (888) 724-7240OrDirect referral to a Substance Use Disorder provider | San Diego’s system of care includes several county contracted residential treatment providers. Services for Medi-Cal beneficiaries, including those on a Medi-Cal Managed Care Plan, include: * Residential treatment for men
* Residential Treatment for women and their children
* Residential treatment for women and men
* Residential treatment for LGBTQI
* Residential treatment for teens
* Detoxification Centers
 |
| **Withdrawal Management (Detox)** | * Residential Detoxification
* Inpatient medical detox in an acute care facility (Medical Hospital)
 |
| **Voluntary Inpatient Detoxification (VID)****DHCS Local Field Office****(888) 724-7302** | Medi-Cal beneficiaries, including those on a Medi-Cal Managed Care Plan who meet medical necessity criteria may receive Voluntary Inpatient Detoxification (VID) services in a general acute care hospital. These services are covered by the State Department of Health Care Services (Medi-Cal Fee for Service). |
| **Transportation** | Medi-Cal Managed Care Plans cover transportation to Medi-Cal covered services. Call the appropriate Medi-Cal Managed Care Plan Customer Service number below. |

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| Blue Shield CAPromise Health Plan(855) 699-5557 |  Community Health Group (800) 224-7766 | Kaiser Permanente  (800) 464-4000 | Molina Healthcare (888) 665-4621 |

The San Diego County Access & Crisis Line can assist Medi-Cal beneficiaries in accessing substance use treatment programs in San Diego County. Staff are available 7 days a week, 24 hours a day including weekends and holidays. To access the San Diego County Access & Crisis Line call (888) 724-7240.